

ITEM COVERSHEET

Item title:	Quarter 1 Corporate Delivery Plan Performance update report
Meeting date:	Overview & Scrutiny Committee - 12 October 2023
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Directorate/Service:	Culture, Strategy & Engagement
Report to be presented by:	Claire McCarthy/ Margaret Gallagher

Summary: This is the first formal performance and progress update against the outcomes in the Corporate Delivery Plan. It reflects the position at the end of Quarter 1 2023 based on our new performance framework managed on Monday.com, a new web-based project and programme management tool.

The report looks at progress on an exception basis under 8 Themes and is accompanied by an appendix which shows the RAG rating, direction of travel and some commentary evidencing the progress made in the last 6 months. Updates will be formally reported on a six-monthly basis. To get a more rounded view of progress, we are tracking both delivery of activity, and overall change towards achieving each intermediate outcome – not reporting solely on metrics or key performance indicators as we have in the past.

On the whole good progress is being made across all themes and 171 outcomes with 47% of outcomes rated as Green and a further 40% rated Amber. At the end of July, 15 outcomes (9%) have been specified as needing attention and not currently on track to achieve the specified outcome (Red). An at-a-glance view of progress across the 8 themes is summarised in Appendix 2. This illustrates the proportion of outcomes within each theme that are Red, Amber or Green given that some themes have larger numbers of outcomes attached to them than others.

Budget Implications: A strong financial management framework, including oversight by Members and senior management, is an essential part of delivering the council's priorities and statutory duties. This is made more critically important than ever because of the uncertainties surrounding the wider economic outlook, the implications of which are being seen in the Qtr1 financial forecast overspend. A range of actions are being taken forward to manage down this forecast, some of which may have direct consequences on the original timeframe for delivering the Corporate Delivery Plan outcomes. Where this is the case, these are referenced in the report. However, it remains crucial that the Council views both the CDP and its financial management and planning in tandem to ensure that there remains informed decision making, and the optimum outcomes are delivered.

Appendices: As well as the exception/highlight report, there are several appendices

Appendix 1: Definitions and criteria for RAG assessments

Appendix 2: At-a-glance summary of progress on intermediate outcomes by Theme

Appendix 3: Progress update against 171 outcome lines in the CDP.

Appendix 4: Director performance review summaries

Recommendation: This paper asks the Committee to note the high-level progress made against the delivery of the intermediate outcomes/commitments as set out in the Corporate Delivery Plan as at the end of June 2023.